



# **Resonance Phone/Video General Comfort Care Consultations: Screening and Advice**

## Who are these appointments for?

### If you suffer from:

- Fungal or excessively damaged or elongated toenails
- Ingrown toenails
- Corns
- Callus
- Verrucae (Plantar Warts)
- Tinea Pedis (Athletes foot)

#### How do we conduct these consultations?

- Please note that this is purely an assessment and education appointment. We are obviously unable to physically tend to your feet as we must be able to see you in the clinic for this type of appointment.
- For new patients, we will send you through your consent form via email prior to your consultation.
- We will arrange a date and time that works for you. The initial consult is 30 min.
- We will email through your invoice to you after your consultation with our online banking details, to be paid in 7 days.

#### What will my consultation be like?

- We will ask you to show us on the video your areas of concern on your feet, and we will visually assess each of these areas.
- We will ask you subjective questioning to figure out the causes of these presenting issues.
- We will provide you with advice on what is required to treat the area of concern, and which products on our online store would be effective treatments to resolve your issue.
- We will provide you with education and advice on your footwear, and ways that we can aim to prevent these issues long-term.
- Should you require any further investigation or additional collaborative care from other Allied Health Care providers to enhance your treatment/rehabilitation, we will write any necessary referrals to Radiology, Specialists, or other providers if necessary.
- We will complete and document all of the above in your medical notes and have them stored on your file on our patient management system exactly as we usually would.

Should any further follow up appointments be required, we will arrange this with you while we are on the video call.

**Locations throughout New Zealand** 



